# Date: {Insert Date} {Insert Customer Name}

|  |  |
| --- | --- |
| 8:30 - 9:00 | Arrive |
| 9:00 – 9:30 am | Introductions / Kick Off. |
| 9:30 - 10:30 | Introduction to Conversational Apps |
| 10:30 – 11:30 am | Deep dive on the Microsoft Bot Framework   * Bot Framework Composer * Azure Bot Framework Service |
| 11:30 - 12:30 pm | Lunch |
| 12:30 - 1:30 pm | API Development  * Azure Functions * Azure App Services |
| 1:30 - 2:30 pm | Network Configuration & Hardening  * Azure Virtual Networks * Azure Private Endpoints * Azure KeyVault |
| 2:30 - 3:30 pm | Continuous Integration  * Pipelines * Azure DevOPs * GitHub |
| 3:30 - 4:00 pm | Wrap Up / Next Steps |